

Fees & Charges

As of 01.07.2024

Fees and Charges	Cost (inc. GST)
Move in	Free
Move out	Free
Reconnection Fee (Request received by 5pm day before for connection on the next business day)	\$49.50
Reconnection Fee – same day (Request received by 10am for connection on the same business day)	\$82.50
Reconnection Fee – priority same day (Request received between 10am and 2pm for connection on the same business day)	\$159.50
Reconnection Fee – after hours (Request received between 2pm and 5pm for connection on the same business day up to 9.30pm)	\$239.80
Paper Bill Fee (Avoid this by choosing to receive bills by email)	\$3.3
Card Payment Fee (Avoid this by paying by direct debit)	1.7% + \$0.30
Payment Dishonour Fee (Avoid this by ensuring there are sufficient funds to cover your direct debit)	\$2.75

Other charges

If a government, regulator, network distributor or metering service provider varies or introduces a fee, charge or tax, we may pass through all or part of this varied or new fee, charge or tax to you.

Other fees and charges may apply for services not listed above. Please contact us directly if the service you require is not listed.